

**Samsung Electronics New Zealand Limited (“Promoter”)**

**Samsung Family Value Program (EPP) Promotion Terms and Conditions**

**Buy a selected Samsung product to receive a Bonus Gift (“Family Value Program (EPP) Promotion”)**

1. Subject to the terms and conditions set out below, all orders or purchases paid in full by an Eligible Claimant between 7am on 2<sup>nd</sup> February 2023 and 8:59am on 17<sup>th</sup> February 2023 or while stocks last (“**Promotional Period**”) from the Promoter’s **Family Value Program (EPP)** of the products set out in Table 1 below “**Participating Products**” qualify for the corresponding eVoucher products:

**Table 1**

<b>Participating Product</b>	<b>Bonus Gift</b>
<b>Galaxy 23 128GB</b> SM-S911BZEBXNZ SM-S911BZKBXNZ SM-S911BZGBXNZ SM-S911BLIBXNZ	\$100 eVoucher to be redeemed at the Family Value Program (EPP) at the time of purchasing the Participating Product and used towards select products
<b>Galaxy 23 256GB</b> SM-S911BLICXNZ SM-S911BZECCXNZ SM-S911BZGCXNZ SM-S911BZKCXNZ	\$100 eVoucher to be redeemed at the Family Value Program (EPP) at the time of purchasing the Participating Product and used towards select products
<b>Galaxy 23+ 256GB</b> SM-S916BZEBXNZ SM-S916BZKBXNZ SM-S916BZGBXNZ SM-S916BLIBXNZ	\$150 eVoucher to be redeemed at the Family Value Program (EPP) at the time of purchasing the Participating Product and used towards select products

<p><b>Galaxy 23+ 512GB</b>  SM-S916BZE CXNZ  SM-S916BZK CXNZ  SM-S916BZG CXNZ  SM-S916BLI CXNZ</p>	<p>\$150 eVoucher to be redeemed at the Family Value Program (EPP) at the time of purchasing the Participating Product and used towards select products</p>
<p><b>Galaxy 23 Ultra 256GB</b>  SM-S918BLI BXNZ  SM-S918BZE BXNZ  SM-S918BZG BXNZ  SM-S918BZK BXNZ</p>	<p>\$150 eVoucher to be redeemed at the Family Value Program (EPP) at the time of purchasing the Participating Product and used towards select products</p>
<p><b>Galaxy 23 Ultra 512GB</b>  SM-S918BLI QXNZ  SM-S918BZE QXNZ  SM-S918BZG QXNZ  SM-S918BZK QXNZ</p>	<p>\$200 eVoucher to be redeemed at the Family Value Program (EPP) at the time of purchasing the Participating Product and used towards select products</p>
<p><b>Galaxy 23 Ultra 1TB</b>  SM-S918BZK WXNZ  SM-S918BLI WXNZ  SM-S918BZE WXNZ  SM-S918BZG WXNZ</p>	<p>\$200 eVoucher to be redeemed at the Family Value Program (EPP) at the time of purchasing the Participating Product and used towards select products</p>

- The eVoucher can only be used towards purchasing any of the corresponding products listed in Table 2 of the Appendix to the Samsung Family Value Program (EPP) Promotion Terms and Conditions, (each, a “**Redemption Product**”).

3. If the purchase price of any of the corresponding products listed in Table 2 of the Appendix to the Samsung Family Value Program (EPP) Promotion Terms and Conditions is greater than the value of the Voucher, the claimant is required to pay the difference in the amount at the time of purchasing the Participating Product.
4. Participation in this Samsung Family Value Program (EPP) Promotion is deemed acceptance of these Terms and Conditions.
5. The Samsung Family Value Program (EPP) Promotion is only available to New Zealand residents. Claimants under 18 years old must have a parent's/guardian's permission to make a claim. The Promoter may require the parent or guardian to sign these Terms and Conditions as a condition of entry. Employees (and their immediate families) of the Promoter are ineligible to claim. Purchases for commercial purposes, for use in trade or for or on behalf of a business, will be ineligible for the Samsung Family Value Program (EPP) Promotion. Claimants that meet all of these criteria will be considered an "Eligible Claimant".
6. Eligible Claimants are entitled to the Samsung Family Value Program (EPP) Promotion on the following terms and conditions:
  - a) All purchases must be made with New Zealand details, including a New Zealand credit card and a New Zealand delivery address.
  - b) Eligible Claimants must provide a valid email address, physical address and phone number.
7. The Samsung Family Value Program (EPP) Promotion is not available in conjunction with any other offer including discounts or vouchers for purchase at the Samsung Family Value Program (EPP).
8. Fulfilment of Participating Product will be processed as per normal lead times as and when the Promoter is able to supply stock. The Promoter will try to fulfil the orders as quickly as possible.
9. The eVoucher is not transferable, exchangeable and cannot be redeemed for cash.
10. The Promoter reserves the right to reclaim the cost of the Bonus Gift from any claimant if the Bonus Gift is paid to the claimant and it subsequently found that the claimant is in breach of these Terms and Conditions.

11. The return or refund of any Participating Product shall also oblige the claimant to return the Redemption Product (if applicable). The claimant agrees to be liable for all costs, including but not limited to debt recovery, if the Redemption Product is not returned with any returned or refunded Participating Product.

## **GENERAL TERMS AND CONDITIONS**

12. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
13. The claimant must retain proof of purchase. Failure to produce proof of purchase for each claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a claimant's claim or entries and forfeiture of any right to claim the Bonus Gift.
14. The Promoter's decision is final and no correspondence will be entered into.
15. All claimants may, at the Promoter's request, be required to first sign acceptance of these terms and conditions before any Redemption Product is provided to them.
16. The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email communication sent to (or by) the Promoter to any claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; (ii) any theft, destruction or unauthorized access to, or alteration of such communications; and (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the Samsung Family Value Program (EPP) Promotion.
17. The Promoter accepts no responsibility for any tax liability incurred as a result of a claimant participating in the Samsung Family Value Program (EPP) Promotion. Claimants should obtain independent tax and financial advice.

18. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Redemption product, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant Samsung Family Value Program (EPP) Promotion is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Samsung Family Value Program (EPP) Promotion value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of the relevant Samsung Family Value Program (EPP) Promotion.
  
19. Nothing in these Terms and Conditions is intended to exclude, restrict or modify a consumer's rights under the Consumer Guarantees Act 1993. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of a product or relevant Samsung Family Value Program (EPP) Promotion.
  
20. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Telephone: 0800 726 786. Email: [privacy.nz@samsung.com](mailto:privacy.nz@samsung.com).
  
21. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the promotion or any part of the promotion for any reason, including but not limited to if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the promotion or part of the promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the promotion will be notified on the Promoter's Samsung Family Value Program (EPP) website
  
22. The Promoter is Samsung Electronics New Zealand Limited, 24 The Warehouse Way, Northcote, Auckland 0627. Administration of the Samsung Family Value Program (EPP) Promotion will take place at the offices located at 24 The Warehouse Way, Northcote, Auckland 0627 or any other office as

notified on the Promoter's Samsung Family Value Program (EPP) website. Telephone: 0800 726 786.  
Email: [estorenz@samsung.com](mailto:estorenz@samsung.com)

**Appendix to the Samsung Family Value Program (EPP) Promotion Terms and Conditions- Table 2**

Participating Product	Redemption Product	SKU
<p><b>Galaxy S23 128GB</b> <b>Galaxy S23 256GB</b></p>	<p>Cases &amp; Protection</p>	<p>EF-VS911LBEGWW EF-VS911LAEGWW EF-VS911LGEGWW</p> <p>EF-ZS911CBEGWW EF-ZS911CUEGWW EF-ZS911CVEGWW EF-ZS911CGEGWW</p> <p>EF-GS911TBEGWW EF-GS911TWEGWW</p> <p>EF-PS911TNEGWW EF-PS911TGEGWW EF-PS911TUEGWW EF-PS911TVEGWW EF-PS911TOEGWW</p> <p>EF-QS911CTEGWW EF-US911CTEGWW EF-RS911CBEGWW EF-XS911CTEGWW</p>
	<p>Adapters &amp; Cables</p>	<p>EP-H5300CBEGWW EP-L4020NBEGWW EP-P5400TBEGAU EP-P2400TBEGAU EP-P6300TBEGAU EP-T1510NBEGAU EP-T1510NWEGAU EP-T6530NBEGAU EP-T4510XBEGAU EP-TA800NBEGAU EP-TA800NWEGAU EB-P3400XUEGWW</p>
	<p>Galaxy Buds</p>	<p>SM-R510NLVAASA SM-R510NZAAAASA SM-R510NZWAASA</p>

	SM-R177NLVAASA SM-R177NZGAASA SM-R177NZKAASA SM-R177NZTAASA SM-R177NZWAASA SM-R180NZKAASA SM-R180NZKAASA SM-R180NZNAASA SM-R180NZWAASA
Galaxy Watches	SM-R920NZKAXNZ SM-R920NZTAXNZ SM-R925FZKAXNZ SM-R925FZTAXNZ SM-R900NZAAAXNZ SM-R900NZDAXNZ SM-R900NZSAXNZ SM-R905FZAAAXNZ SM-R905FZDAXNZ SM-R905FZSAXNZ SM-R910NZAAAXNZ SM-R910NZBAXNZ SM-R910NZSAXNZ SM-R915FZAAAXNZ SM-R890NZSAXNZ
Galaxy Tab	SM-X900NZAAAXNZ SM-X900NZAEAXNZ SM-X906BZAEAXNZ SM-X800NZAAAXNZ SM-X800NZABXNZ SM-X800NZSBXNZ SM-X806BZABXNZ SM-X700NZAAAXNZ SM-X700NIDAXNZ SM-X700NZSAXNZ SM-X700NZABXNZ SM-X700NZSBXNZ SM-X706BZAAAXNZ SM-P613NZAAAXNZ SM-P613NZBAXNZ SM-P619NZBAXNZ SM-P619NZAAAXNZ



	Other	EI-T5300BBEGAU
<b>Galaxy S23+ 256GB</b> <b>Galaxy S23+ 512GB</b>	Cases & Protection	EF-VS916LBEGWW EF-VS916LAEGWW EF-VS916LGEGWW  EF-ZS916CBEGWW EF-ZS916CUEGWW EF-ZS916CVEGWW EF-ZS916CGEGWW  EF-GS916TBEGWW EF-GS916TWEGWW  EF-PS916TNEGWW EF-PS916TGEGWW EF-PS916TUEGWW EF-PS916TVEGWW EF-PS916TOEGWW  EF-QS916CTEGWW EF-US916CTEGWW EF-RS916CBEGWW EF-XS916CTEGWW
	Adapters & Cables	EP-H5300CBEGWW EP-L4020NBEGWW EP-P5400TBEGAU EP-P2400TBEGAU EP-P6300TBEGAU EP-T1510NBEGAU EP-T1510NWEGAU EP-T6530NBEGAU EP-T4510XBEGAU EP-TA800NBEGAU EP-TA800NWEGAU EB-P3400XUEGWW

Galaxy Buds		SM-R510NLVAASA SM-R510NZAAASA SM-R510NZWAASA SM-R177NLVAASA SM-R177NZGAASA SM-R177NZKAASA SM-R177NZTAASA SM-R177NZWAASA SM-R180NZKAASA SM-R180NZKAASA SM-R180NZNAASA SM-R180NZWAASA
Galaxy Watches		SM-R920NZKAXNZ SM-R920NZTAXNZ SM-R925FZKAXNZ SM-R925FZTAXNZ SM-R900NZAAAXNZ SM-R900NZDAXNZ SM-R900NZSAXNZ SM-R905FZAAXNZ SM-R905FZDAXNZ SM-R905FZSAXNZ SM-R910NZAAAXNZ SM-R910NZBAXNZ SM-R910NZSAXNZ SM-R915FZAAXNZ SM-R890NZSAXNZ
Galaxy Tab		SM-X900NZAAAXNZ SM-X900NZAEAXNZ SM-X906BZAAXNZ SM-X800NZAAAXNZ SM-X800NZABXNZ SM-X800NZSBXNZ SM-X806BZABXNZ SM-X700NZAAAXNZ SM-X700NIDAXNZ SM-X700NZSAXNZ SM-X700NZABXNZ SM-X700NZSBXNZ SM-X706BZAAXNZ SM-P613NZAAAXNZ SM-P613NZBAXNZ SM-P619NZBAXNZ

		SM-P619NZAAXNZ
	Other	EI-T7300BBEGAU
<b>Galaxy S23 Ultra 256GB</b> <b>Galaxy S23 Ultra 512GB</b> <b>Galaxy S23 Ultra 1TB</b>	Cases & Protection	EF-VS918LBEGWW EF-VS918LAEGWW EF-VS918LGEGWW  EF-ZS918CBEGWW EF-ZS918CUEGWW EF-ZS918CVEGWW EF-ZS918CGEGWW  EF-GS918TBEGWW EF-GS918TWEGWW  EF-PS918TNEGWW EF-PS918TGEGWW EF-PS918TUEGWW EF-PS918TVEGWW EF-PS918TOEGWW  EF-QS918CTEGWW EF-US918CTEGWW EF-RS918CBEGWW EF-XS918CTEGWW
	Adapters & Cables	EP-H5300CBEGWW EP-L4020NBEGWW EP-P5400TBEGAU EP-P2400TBEGAU EP-P6300TBEGAU EP-T1510NBEGAU EP-T1510NWEGAU EP-T6530NBEGAU EP-T4510XBEGAU

		EP-TA800NBEGAU EP-TA800NWEGAU EB-P3400XUEGWW
	Galaxy Buds	SM-R510NLVAASA SM-R510NZAAASA SM-R510NZWAASA SM-R177NLVAASA SM-R177NZGAASA SM-R177NZKAASA SM-R177NZTAASA SM-R177NZWAASA SM-R180NZKAASA SM-R180NZKAASA SM-R180NZNAASA SM-R180NZWAASA
	Galaxy Watches	SM-R920NZKAXNZ SM-R920NZTAXNZ SM-R925FZKAXNZ SM-R925FZTAXNZ SM-R900NZAAAXNZ SM-R900NZDAXNZ SM-R900NZSAXNZ SM-R905FZAAXNZ SM-R905FZDAXNZ SM-R905FZSAXNZ SM-R910NZAAAXNZ SM-R910NZBAXNZ SM-R910NZSAXNZ SM-R915FZAAXNZ SM-R890NZSAXNZ
	Galaxy Tab	SM-X900NZAAAXNZ SM-X900NZAEAXNZ SM-X906BZAAXNZ SM-X800NZAAAXNZ SM-X800NZABXNZ SM-X800NZSBXNZ SM-X806BZABXNZ SM-X700NZAAAXNZ SM-X700NIDAXNZ SM-X700NZSAXNZ SM-X700NZABXNZ SM-X700NZSBXNZ

		SM-X706BZAAXNZ SM-P613NZAAXNZ SM-P613NZBAXNZ SM-P619NZBAXNZ SM-P619NZAAXNZ
	Other	EI-T7300BBE GAU