Samsung Electronics New Zealand Limited Selected Online Store Promotion Terms and Conditions

This document contains the terms and conditions of the Promotion. Participating in the Promotion is deemed acceptance of these terms and conditions.

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Samsung Electronics New Zealand Limited 24 The Warehouse Way, Northcote. Administration of the Promotion will take place at the offices in this location, or any other office as notified by the Promoter through the relevant Eligible Online Store.

Please contact us if you have any questions using the details available on the Eligible Online Store.

Promotional Period

Start time and date 2:00pm on 9th Sep 2025 End time and date 2:00pm on 23rd Sep 2025

Promotion

Purchase(s) of Participating Product(s) by an Eligible Person during the Promotional Period from the Promotor's Eligible Online Store qualify for the selected Bonus(es). Participating Products and selected Bonus(es) available while stocks last.

Unless otherwise specified by the Promoter, this Promotion is not available in conjunction with any other existing offer including discounts or vouchers offered by the Promoter.

Eligible Online Store

Promoter's External partnership program

Eligible Person

Promotion is open to New Zealand residents who are aged 18 years and over, who comply with these terms and conditions, and are eligible to access and participate in the Promoter's Eligible Online Store in accordance with the terms and conditions set out in the Eligible Online Store. The Promoter may require the parent or guardian of anyone under the age of 18 years old to sign a copy of this terms and conditions as a condition of participating in this Promotion.

For the avoidance of doubt, purchases for commercial purposes, for use in trade, or for or on behalf of a company/business/organisation, will be excluded from participating in this Promotion.

Participating Product(s)

Participating Products as set out in Appendix 1 of these terms and conditions.

Bonus(es)

Bonus(es) corresponding to each Participating Product as set out in Appendix 1 of these terms and conditions. Note that these terms and conditions may specify that a Bonus(es) includes a chance to enter into a draw to win a product or service (see clause 2.4 and Appendix 1 of these term and conditions for more information).

1. FURTHER TERMS AND CONDITIONS

- 1.1. Nothing in these terms and conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These terms and conditions must be read subject to those statutory provisions and will not affect or alter any statutory rights a person may have in relation to a product or relevant Promotion.
- 1.2. The Promotor, in its sole discretion, reserves the right to cancel, suspend, terminate, or modify the Promotion or any part of the Promotion for any reason, including but not limited to, if fraud, technical failures, or any other factor(s) beyond the Promotor's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Eligible Online Store.
- 2. PURCHASE(S) AND BONU(ES)
- 2.1. Purchase(s) of Participating Product(s) must be made with New Zealand details from the Eligible Person, including a valid New Zealand payment method (that is offered on the Eligible Online Store) and a New Zealand delivery address. In order to complete a purchase of a Participating Product and qualify for the corresponding Bonus(es), an Eligible Person must provide other information as specified on the Eligible Online Store, including a valid email and phone number.
- 2.2. Bonus(es) or any part of a Bonus, if not available for any reason, may be substituted at the discretion of the Promoter for another Bonus(es) of equal or greater value.
- 2.3. Bonus(es) are not transferable, exchangeable, and cannot be redeemed for cash.
- 2.4. Bonus(es) may be subject to other terms and conditions, including:
 - (a) Voucher Code: Where a Bonus includes a voucher code (the "Voucher Code"), that Voucher Code must be redeemed at the time of purchasing the Participating Product or Eligible Product (if applicable), and can only be redeemed through the Eligible Online Store. A list of Participating Product(s) is available in Appendix 1;
 - (b) Trade-in Boost: Where a Bonus includes a trade-in boost or bonus (the "Trade-in Boost"), the Eligible Person must trade in an eligible device, in accordance with the <u>Samsung Instant Trade-In Program Customer Terms and Conditions</u> ("Instant Trade-In"), in order to receive the Trade-in Boost. Payment methods are limited for Instant Trade-In, and excludes payment methods as specified by the Promotor. Instant Trade-In transactions may be subject to fees and charges as outlined in the Instant Trade-In terms and conditions;
 - (c) Draw: Where a Bonus includes the chance to participate in a draw (the "Draw") to win a product or service (as specified in the Draw), then the terms and conditions of the Draw shall also include any additional terms specified in writing by the Promotor (including in Appendix 1 and clause 2.4(c) of these terms and conditions). The Draw will be conducted within 5 (five) working days from the end of the Promotional Period. The Promoter will draw a random entry or entries (as applicable) to determine the winner(s) of the Draw. The winner(s) will be notified through their details provided as part of the Draw. If a winner is uncontactable or does not claim their prize for the Draw, within 5 (five) working days from being notified by the Promoter, then the winner will be deemed to have forfeited their

prize. If a winner forfeits their prize, then the Promoter reserves the right to conduct a redraw, in the same way as the original Draw.

3. FULFILMENT OF PARTICIPATING PRODUCT AND REFUND

- 3.1. Fulfilment of any Participating Product (including any Bonus(es) (as applicable) will be processed as per normal lead times, as and when the Promoter is able to supply stock. The Promoter will aim to fulfil orders of any Participating Product (including any Bonus(es)) (as applicable) as quickly as possible.
- 3.2. Refund or return of any Participating Product shall also oblige the purchaser to return the Bonus(es) (or value of the Bonus(es), where applicable). The purchaser of a Participating Product agrees to be liable for all costs, including but not limited to debt recovery costs, if the Bonus(es) is not returned with any refunded or returned Participating Product.
- 4. VERIFICATION OF ELIGIBILITY AND DECISION OF PROMOTER
- 4.1. Verification of eligibility and compliance with these terms and conditions may be conducted by the Promoter. The Promoter reserves the right, at any time, to verify the validity/eligibility of any person participating in this Promotion (including a participant's identify, age, and place of residence), and to disqualify any person who is not in compliance with these terms and conditions, or who tampers or abuses the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Promoter reserves the right to reclaim the cost of any Bonus(es) (if applicable), if the Bonus(es) is paid or received by a person, and it is subsequently found that the person is in breach of these terms and conditions.
- 4.2. Any decision of the Promoter is final and no correspondence will be entered into.

5. LIABILITY AND RESPONSIBILITY

- 5.1. No liability and/or responsibility is assumed or accepted by the Promoter for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication, including any email communication set to (or by) the Promoter to any person, whether caused by problems with communication networks or line, computer systems, software or internet service providers, congestion on any carrier network, or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications;, and (iii) any problem(s) with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
- 5.2. No liability and/or responsibility is assumed or accepted by the Promoter for any tax liability incurred as a result of a person participating in the Promotion. All participants of the Promotion should obtain independent tax and financial advice.
- 5.3. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of any Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant Promotion

communication is late, lost, altered, damage, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Promotion value to that stated in these terms and conditions; (e) any tax liability incurred by a participant of the Promotion; or (f) participation in the Promotion.

6. PRIVACY

6.1. The Promoter collects personal information in order to conduct the Promotion (including sending electronic messages or telephoning the claimant where necessary) and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter will not retain personal information for longer than is necessary for the purpose for which it was collected, unless otherwise required by applicable law. This means that personal information will be destroyed or erased from the Promoter's system when it is no longer required. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: privacy.nz@samsung.com. For information on the Promoter's privacy policy, please refer to the Promoter's website: www.samsung.com/nz or the Eligible Online Store.

APPENDIX 1 – PARTICIPATING PRODUCTS AND CORRESPONDING BONUS(ES)

Participating		Bonus (if any)
Product		
MX	A 5% discount off across Participating MX	A trade-in boost of the
Mobile Devices	(Mobile devices), Monitor, TV, and Digital	total value \$100 that
Galaxy S25	Appliance Products purchased, if at least two (2)	can be applied
SM-S931BLBCXNZ	Participating Products are purchased, during the	towards the
SM-S931BLGCXNZ	Promotional Period.	Participating Product
SM-S931BDBCXNZ	The maximum discount is capped at 5%,	in the same row, when
SM-S931BZSCXNZ	regardless of the number of items purchased	you trade-in an
SM-S931BZKCXNZ	above two (2).	eligible device (see
SM-S931BLBQXNZ		further information on
SM-S931BLGQXNZ		trade in terms and
SM-S931BDBQXNZ		conditions) during the
		Promotional Period.
Galaxy S25+	A 5% discount off across Participating MX	A trade-in boost of the
SM-S936BDBBXNZ	(Mobile devices), Monitor, TV, and Digital	total value \$150 that
SM-S936BLBBXNZ	Appliance Products purchased, if at least two (2)	can be applied
SM-S936BZSBXNZ	Participating Products are purchased, during the	towards the
	Promotional Period.	Participating Product
	The maximum discount is capped at 5%,	in the same row, when
	regardless of the number of items purchased	you trade-in an
	above two (2).	eligible device (see
		further information on
		trade in terms and
		conditions) during the
		Promotional Period.
Galaxy S25Ultra	A 5% discount off across Participating MX	A trade-in boost of the
SM-S938BZBBXNZ	(Mobile devices), Monitor, TV, and Digital	total value \$200 that
SM-S938BZKBXNZ	Appliance Products purchased, if at least two (2)	can be applied
SM-S938BZTBXNZ	Participating Products are purchased, during the	towards the
SM-S938BZSBXNZ	Promotional Period.	Participating Product
SM-S938BAKBXNZ	The maximum discount is capped at 5%,	in the same row, when
SM-S938BZBCXNZ	regardless of the number of items purchased	you trade-in an
SM-S938BZKCXNZ	above two (2).	eligible device (see
SM-S938BZTCXNZ		further information on
SM-S938BZSCXNZ		trade in terms and
SM-S938BAKCXNZ		conditions) during the
		Promotional Period.
Galaxy S24 Ultra	A 5% discount off across Participating MX	A trade-in boost of the
SM-S928BZKQXNZ	(Mobile devices), Monitor, TV, and Digital	total value \$100 that
	Appliance Products purchased, if at least two (2)	can be applied
	Participating Products are purchased, during the	towards the
	Promotional Period.	Participating Product

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	The maximum discount is capped at 5%,	in the same row, when
	regardless of the number of items purchased	you trade-in an
	above two (2).	eligible device (see
		further information on
		trade in terms and
		conditions) during the
		Promotional Period.
Galaxy Tab A9+	A 5% discount off across Participating MX	A trade-in boost of the
SM-X210NDBAXNZ	(Mobile devices), Monitor, TV, and Digital	total value \$100 that
SM-X210NZAAXNZ SM-X210NZAEXNZ	Appliance Products purchased, if at least two (2)	can be applied
SM-X216BZAAXNZ	Participating Products are purchased, during the	towards the
SIVI NZIODZIV VIIVZ	Promotional Period.	Participating Product
	The maximum discount is capped at 5%,	in the same row, when
	regardless of the number of items purchased	you trade-in an
	above two (2).	eligible device (see
		further information on
		trade in terms and
		conditions) during the
		Promotional Period.
Galaxy Tab S10 FE	A 5% discount off across Participating MX	A trade-in boost of the
SM-X526BZAAXNZ	(Mobile devices), Monitor, TV, and Digital	total value \$100 that
	Appliance Products purchased, if at least two (2)	can be applied
	Participating Products are purchased, during the	towards the
	Promotional Period.	Participating Product
	The maximum discount is capped at 5%,	in the same row, when
	regardless of the number of items purchased	you trade-in an
	above two (2).	eligible device (see
		further information on
		trade in terms and
		conditions) during the
		Promotional Period.
Galaxy A Series	A 5% discount off across Participating MX	
SM-A566BZKTXNZ	(Mobile devices), Monitor, TV, and Digital	
SM-A566BZATXNZ	Appliance Products purchased, if at least two (2)	
SM-A566BLITXNZ	Participating Products are purchased, during the	
SM-A366BZKQXNZ	Promotional Period.	
SM-A366BLGQXNZ	The maximum discount is capped at 5%,	
SM-A366BLVQXNZ	regardless of the number of items purchased	
SM-A266BZIDXNZ	above two (2).	
SM-A165FLGDXNZ		
SM-A165FZKDXNZ		
SM-A166PLGDXNZ		
Galaxy Watch7	A 5% discount off across Participating MX	A trade-in boost of the
Series	(Mobile devices), Monitor, TV, and Digital	total value \$100 that
SM-L310NZGAXNZ	Appliance Products purchased, if at least two (2)	can be applied

SM-L300NZEAXNZ	Participating Products are purchased, during the	towards the
SIVI ESCOTUZE/WINZ	Promotional Period.	Participating Product
	The maximum discount is capped at 5%,	in the same row, when
	regardless of the number of items purchased	you trade-in an
	above two (2).	eligible device (see
	above two (2).	further information on
		trade in terms and
		conditions) during the
		Promotional Period.
Buds 3 Series	A 5% discount off across Participating MX	Promotional Period.
SM-R530NZAAASA		
	(Mobile devices), Monitor, TV, and Digital	
SM-R530NZWAASA	Appliance Products purchased, if at least two (2)	
	Participating Products are purchased, during the	
	Promotional Period.	
	The maximum discount is capped at 5%,	
	regardless of the number of items purchased	
Colour Dire	above two (2).	
Galaxy Ring	A 5% discount off across Participating MX	
SM-Q507NZKAXNZ	(Mobile devices), Monitor, TV, and Digital	
SM-Q508NZKAXNZ	Appliance Products purchased, if at least two (2)	
SM-Q509NZKAXNZ	Participating Products are purchased, during the	
SM-Q500NZKAXNZ	Promotional Period.	
SM-Q502NZKAXNZ	The maximum discount is capped at 5%,	
SM-Q514NZKAXNZ	regardless of the number of items purchased	
SM-Q515NZKAXNZ SM-Q508NZSAXNZ	above two (2).	
SM-Q509NZSAXNZ		
SM-Q500NZSAXNZ		
SM-Q501NZSAXNZ		
SM-Q502NZSAXNZ		
SM-Q503NZSAXNZ		
SM-Q514NZSAXNZ		
SM-Q507NZDAXNZ		
SM-Q508NZDAXNZ		
SM-Q500NZDAXNZ		
SM-Q501NZDAXNZ		
SM-Q502NZDAXNZ		
SM-Q503NZDAXNZ		
SM-Q514NZDAXNZ		
Monitor	A 5% discount off across Participating MX	
LS24D360GAEXXY	(Mobile devices), Monitor, TV, and Digital	
LS27D360GAEXXY	Appliance Products purchased, if at least two (2)	
LS24D400GAEXXY	Participating Products are purchased, during the	
LS24D402GEEXXY	Promotional Period.	

LS32CG552EEXXY	The maximum discount is capped at 5%,	
LC34G55TWWEXXY	regardless of the number of items purchased	
LS27DG702EEXXY	above two (2).	
LS32DG702EEXXY	(-)	
LS27DM500EEXXY		
LS32FM700UEXXY		
LS34C500GAEXXY		
LS34C650UEEXXY		
LS27D700EAEXXY		
LS32D700EAEXXY		
TV	A 5% discount off across Participating MX	A trade-in boost of the
QA65QN3EFASXNZ	(Mobile devices), Monitor, TV, and Digital	total value \$200 that
QA55QN3EFASXNZ	Appliance Products purchased, if at least two (2)	can be applied
QA85QN1EFASXNZ	Participating Products are purchased, during the	towards the
QA75QN1EFASXNZ	Promotional Period.	Participating Product
QA65QN1EFASXNZ	The maximum discount is capped at 5%,	in the same row, when
QA55QN1EFASXNZ	regardless of the number of items purchased	you trade-in an
QA85QEF1ASXNZ	above two (2).	eligible device (see
QA75QEF1ASXNZ	(=),	further information on
QA65QEF1ASXNZ		trade in terms and
QA55QEF1ASXNZ		conditions) during the
QA50QEF1ASXNZ		Promotional Period.
QA43QEF1ASXNZ		
QA83S95FAEXNZ	A 5% discount off across Participating MX	
QA77S95FASXNZ	(Mobile devices), Monitor, TV, and Digital	
QA65S95FASXNZ	Appliance Products purchased, if at least two (2)	
QA55S95FASXNZ	Participating Products are purchased, during the	
QA83S90FAEXNZ	Promotional Period.	
QA77S90FAEXNZ	The maximum discount is capped at 5%,	
QA65S90FAEXNZ	regardless of the number of items purchased	
QA55S90FASXNZ	above two (2).	
QA48S90FAEXNZ		
QA42S90FAEXNZ		
QA98QN90FASXNZ		
QA85QN90FASXNZ		
QA75QN90FASXNZ		
QA65QN90FASXNZ		
QA50QN90FASXNZ		
QA77S85FAEXNZ		
QA65S85FAEXNZ		
QA55S85FAEXNZ		
QA85LS03FWSXNZ		
QA75LS03FWSXNZ		
QA65LS03FWSXNZ		
QA55LS03FASXNZ		

QA50LS03FASXNZ		
QA43LS03FASXNZ		
QA100QN80FSXNZ		
QA85QN80FASXNZ		
QA75QN80FASXNZ		
QA65QN80FASXNZ		
QA55QN80FASXNZ		
QA85QN70FASXNZ		
QA75QN70FASXNZ		
QA65QN70FASXNZ		
QA85Q7FAASXNZ		
QA75Q7FAASXNZ		
QA65Q7FAASXNZ		
QA55Q7FAASXNZ		
QA50Q7FAASXNZ		
QA43Q7FAASXNZ		
HW-B750F/XY		
HW-Q600F/XY		
HW-QS700F/XY		
HW-S700D/XY		
HW-S701D/XY		
HW-S800D/XY		
HW-S801D/XY	A 50/ 1:	
Digital Appliances	A 5% discount off across Participating MX	
RB30N4020S8/SA	(Mobile devices), Monitor, TV, and Digital	
RB30N4160B1/SA	Appliance Products purchased, if at least two (2)	
RF59A7670SR/SA	Participating Products are purchased, during the	
RB43DG6005B1SA	Promotional Period.	
RS70F65Q5TSA	The maximum discount is capped at 5%,	
DV10B9750CV/SA DV90BB9440GBSA	regardless of the number of items purchased	
	above two (2).	
DV90BB9440GHSA		
DV90DGC4A0AESA DV91T6440LE/SA		
WA80F10B9WSA		
WA14A8377GW/SA		
WD18DB8995BZSA		
WW12BB944DGBSA		
WW12BB944DGHSA		
WW12BB944DGH3A WW11CG604DLESA		
WW11CGC04DAESA		
WW90DG6U94LESA		
WW90DG5U34AESA		
VS80F28DLP/SA		
VS20C9542TN/SA		
VJZUCJJ4ZIIV/JA		

VS20B75AGR1/SA	
DW60M6055FS/SA	
MS23DG4504ATSA	
MS32DG4504AGSA	
MS32DG4504ATSA	
MS40DG5504ATSA	
MS40DG5504AGSA	
NV7B41201AS/SA	
NV7B5755SAK/SA	