Samsung Electronics New Zealand Limited Selected Online Store Promotion Terms and Conditions

This document contains the terms and conditions of the Promotion. Participating in the Promotion is deemed acceptance of these terms and conditions.

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Samsung Electronics New Zealand Limited 24 The Warehouse Way, Northcote. Administration of the Promotion will take place at the offices in this location, or any other office as notified by the Promoter through the relevant Eligible Online Store.

Please contact us if you have any questions using the details available on the Eligible Online Store.

Promotional Period

Start time and date 2:00pm on 15th Dec 2025 End time and date 2:00pm on 12th Jan 2026

Promotion

Purchase(s) of Participating Product(s) by an Eligible Person during the Promotional Period from the Promotor's Eligible Online Store qualify for the selected Bonus(es). Participating Products and selected Bonus(es) available while stocks last.

Unless otherwise specified by the Promoter, this Promotion is not available in conjunction with any other existing offer including discounts or vouchers offered by the Promoter.

Eligible Online Store

Promoter's student partnership program

Eligible Person

Promotion is open to New Zealand residents who are aged 18 years and over, who comply with these terms and conditions, and are eligible to access and participate in the Promoter's Eligible Online Store in accordance with the terms and conditions set out in the Eligible Online Store. The Promoter may require the parent or guardian of anyone under the age of 18 years old to sign a copy of this terms and conditions as a condition of participating in this Promotion.

For the avoidance of doubt, purchases for commercial purposes, for use in trade, or for or on behalf of a company/business/organisation, will be excluded from participating in this Promotion.

Participating Product(s)

Participating Products as set out in Appendix 1 of these terms and conditions.

Bonus(es)

Bonus(es) corresponding to each Participating Product as set out in Appendix 1 of these terms and conditions. Note that these terms and conditions may specify that a Bonus(es) includes a chance to enter into a draw to win a product or service (see clause 2.4 and Appendix 1 of these term and conditions for more information).

1. FURTHER TERMS AND CONDITIONS

- 1.1. Nothing in these terms and conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These terms and conditions must be read subject to those statutory provisions and will not affect or alter any statutory rights a person may have in relation to a product or relevant Promotion.
- 1.2. The Promotor, in its sole discretion, reserves the right to cancel, suspend, terminate, or modify the Promotion or any part of the Promotion for any reason, including but not limited to, if fraud, technical failures, or any other factor(s) beyond the Promotor's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Eligible Online Store.
- 2. PURCHASE(S) AND BONU(ES)
- 2.1. Purchase(s) of Participating Product(s) must be made with New Zealand details from the Eligible Person, including a valid New Zealand payment method (that is offered on the Eligible Online Store) and a New Zealand delivery address. In order to complete a purchase of a Participating Product and qualify for the corresponding Bonus(es), an Eligible Person must provide other information as specified on the Eligible Online Store, including a valid email and phone number.
- 2.2. Bonus(es) or any part of a Bonus, if not available for any reason, may be substituted at the discretion of the Promoter for another Bonus(es) of equal or greater value.
- 2.3. Bonus(es) are not transferable, exchangeable, and cannot be redeemed for cash.
- 2.4. Bonus(es) may be subject to other terms and conditions, including:
 - (a) Voucher Code: Where a Bonus includes a voucher code (the "Voucher Code"), that Voucher Code must be redeemed at the time of purchasing the Participating Product or Eligible Product (if applicable), and can only be redeemed through the Eligible Online Store. A list of Participating Product(s) is available in Appendix 1 and a list of Eligible Product(s) / Redemption Product(as applicable) is available in Appendix 2;
 - (b) Trade-in Boost: Where a Bonus includes a trade-in boost or bonus (the "Trade-in Boost"), the Eligible Person must trade in an eligible device, in accordance with the <u>Samsung Instant Trade-In Program Customer Terms and Conditions</u> ("Instant Trade-In"), in order to receive the Trade-in Boost. Payment methods are limited for Instant Trade-In, and excludes payment methods as specified by the Promotor. Instant Trade-In transactions may be subject to fees and charges as outlined in the Instant Trade-In terms and conditions;
 - (c) Draw: Where a Bonus includes the chance to participate in a draw (the "Draw") to win a product or service (as specified in the Draw), then the terms and conditions of the Draw shall also include any additional terms specified in writing by the Promotor (including in Appendix 1 and clause 2.4(c) of these terms and conditions). The Draw will be conducted within 5 (five) working days from the end of the Promotional Period. The Promoter will draw a random entry or entries (as applicable) to determine the winner(s) of the Draw. The winner(s) will be notified through their details provided as part of the Draw. If a winner is uncontactable or does not claim their prize for the Draw, within 5 (five) working days from

being notified by the Promoter, then the winner will be deemed to have forfeited their prize. If a winner forfeits their prize, then the Promoter reserves the right to conduct a redraw, in the same way as the original Draw.

3. FULFILMENT OF PARTICIPATING PRODUCT AND REFUND

- 3.1. Fulfilment of any Participating Product (including any Bonus(es) (as applicable) will be processed as per normal lead times, as and when the Promoter is able to supply stock. The Promoter will aim to fulfil orders of any Participating Product (including any Bonus(es)) (as applicable) as quickly as possible.
- 3.2. Refund or return of any Participating Product shall also oblige the purchaser to return the Bonus(es) (or value of the Bonus(es), where applicable). The purchaser of a Participating Product agrees to be liable for all costs, including but not limited to debt recovery costs, if the Bonus(es) is not returned with any refunded or returned Participating Product.

4. VERIFICATION OF ELIGIBILITY AND DECISION OF PROMOTER

- 4.1. Verification of eligibility and compliance with these terms and conditions may be conducted by the Promoter. The Promoter reserves the right, at any time, to verify the validity/eligibility of any person participating in this Promotion (including a participant's identify, age, and place of residence), and to disqualify any person who is not in compliance with these terms and conditions, or who tampers or abuses the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Promoter reserves the right to reclaim the cost of any Bonus(es) (if applicable), if the Bonus(es) is paid or received by a person, and it is subsequently found that the person is in breach of these terms and conditions.
- 4.2. Any decision of the Promoter is final and no correspondence will be entered into.

5. LIABILITY AND RESPONSIBILITY

- 5.1. No liability and/or responsibility is assumed or accepted by the Promoter for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication, including any email communication set to (or by) the Promoter to any person, whether caused by problems with communication networks or line, computer systems, software or internet service providers, congestion on any carrier network, or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications;, and (iii) any problem(s) with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
- 5.2. No liability and/or responsibility is assumed or accepted by the Promoter for any tax liability incurred as a result of a person participating in the Promotion. All participants of the Promotion should obtain independent tax and financial advice.
- 5.3. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of any Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party

interference; (c) any claim that the original purchase documentation or relevant Promotion communication is late, lost, altered, damage, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Promotion value to that stated in these terms and conditions; (e) any tax liability incurred by a participant of the Promotion; or (f) participation in the Promotion.

6. PRIVACY

6.1. The Promoter collects personal information in order to conduct the Promotion (including sending electronic messages or telephoning the claimant where necessary) and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter will not retain personal information for longer than is necessary for the purpose for which it was collected, unless otherwise required by applicable law. This means that personal information will be destroyed or erased from the Promoter's system when it is no longer required. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: privacy.nz@samsung.com. For information on the Promoter's privacy policy, please refer to the Promoter's website: www.samsung.com/nz or the Eligible Online Store.

APPENDIX 1 – PARTICIPATING PRODUCTS AND CORRESPONDING BONUS(ES)

Participating Product	Bonus (if any)		
MX	Case	A trade-in boost of \$100	Multi Buy Offer
(Mobile Devices)	(EF-GS731CBEGWW)	that can be applied	(as listed in Appendix 2)
Galaxy S25 FE	of the Participating Product(s)	towards the Participating	
SM-S731BDBBXNZ	when Participating Product(s)	Product in the same row,	Accessories 30% off
SM-S731BLBBXNZ	are purchased, during the	when you trade-in an	
SM-S731BZKBXNZ	Promotional Period.	eligible device (see further	of the Participating
SM-S731BZWBXNZ		information on trade in	Product(s), during the
SM-S731BDBCXNZ		terms and conditions)	Promotional Period.
SM-S731BLBCXNZ		during the Promotional	
SM-S731BZKCXNZ		Period.	
SM-S731BZWCXNZ			
SM-S731BDBHXNZ			
SM-S731BLBHXNZ			
SM-S731BZKHXNZ			
SM-S731BZWHXNZ			
Galaxy S25	Case	A trade-in boost of \$100	Multi Buy Offer
SM-S931BDBCXNZ	(GP-FFS931YCATW)	that can be applied	(as listed in Appendix 2)
SM-S931BLBCXNZ	of the Participating Product(s)	towards the Participating	
SM-S931BLGCXNZ	when Participating Product(s)	Product in the same row,	Accessories 30% off
SM-S931BZKCXNZ SM-S931BZSCXNZ	are purchased, during the	when you trade-in an	
SM-S931BDBQXNZ	Promotional Period.	eligible device (see further	of the Participating
SM-S931BLBQXNZ		information on trade in	Product(s), during the
SM-S931BLGQXNZ		terms and conditions)	Promotional Period.
SM-S931BZKQXNZ		during the Promotional	
SM-S931BZSQXNZ		Period.	
Galaxy S25+	Case	A trade-in boost of \$100	Multi Buy Offer
SM-S936BDBBXNZ	(GP-FFS936YCATW)	that can be applied	(as listed in Appendix 2)
SM-S936BLBBXNZ	of the Participating Product(s)	towards the Participating	
SM-S936BZKBXNZ SM-S936BZSBXNZ	when Participating Product(s)	Product in the same row,	Accessories 30% off
SM-S936BZKCXNZ	are purchased, during the	when you trade-in an	
SIVI SSSOBERCAIVE	Promotional Period.	eligible device (see further	of the Participating
		information on trade in	Product(s), during the
		terms and conditions)	Promotional Period.
		during the Promotional	
		Period.	
Galaxy S25 Ultra	Case	A trade-in boost of \$150	Multi Buy Offer
SM-S938BAKBXNZ	(GP-FPS938SAATW)	that can be applied	(as listed in Appendix 2)
SM-S938BZBBXNZ	of the Participating Product(s)	towards the Participating	
SM-S938BZKBXNZ	when Participating Product(s)	Product in the same row,	Accessories 30% off
SM-S938BZSBXNZ	are purchased, during the	when you trade-in an	
SM-S938BZTBXNZ	Promotional Period.	eligible device (see further	

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SM-S938BAKCXNZ		information on trade in	of the Participating
SM-S938BZBCXNZ		terms and conditions)	Product(s), during the
SM-S938BZKCXNZ		during the Promotional	Promotional Period.
SM-S938BZSCXNZ		Period.	
SM-S938BZTCXNZ			
Galaxy Z Fold7	Case	A trade-in boost of \$200	Multi Buy Offer
SM-F966BDBDXNZ	(EF-AF966CTEGWW)	that can be applied	(as listed in Appendix 2)
SM-F966BLGDXNZ	of the Participating Product(s)	towards the Participating	
SM-F966BZKDXNZ	when Participating Product(s)	Product in the same row,	Accessories 30% off
SM-F966BZSDXNZ	are purchased, during the	when you trade-in an	
SM-F966BDBGXNZ	Promotional Period.	eligible device (see further	of the Participating
SM-F966BLGGXNZ		information on trade in	Product(s), during the
SM-F966BZKGXNZ		terms and conditions)	Promotional Period.
SM-F966BZSGXNZ		during the Promotional	
SM-F966BDBHXNZ		Period.	
SM-F966BZKHXNZ			
Galaxy Z Flip7	Case	A trade-in boost of \$200	Multi Buy Offer
SM-F766BDBAXNZ	(GP-FFF766YCATW)	that can be applied	(as listed in Appendix 2)
SM-F766BLGAXNZ	of the Participating Product(s)	towards the Participating	, , ,
SM-F766BZKAXNZ	when Participating Product(s)	Product in the same row,	Accessories 30% off
SM-F766BZRAXNZ	are purchased, during the	when you trade-in an	
SM-F766BDBEXNZ	Promotional Period.	eligible device (see further	of the Participating
SM-F766BLGEXNZ SM-F766BZKEXNZ		information on trade in	Product(s), during the
SM-F766BZREXNZ		terms and conditions)	Promotional Period.
5 7 665 <u>-</u> 1		during the Promotional	Tromotional relieu.
		Period.	
Galaxy Tab S11, S11	45W Power Adapter	A trade-in boost of \$150	Multi Buy Offer
Ultra	(EP-T4511NBEGAU)	that can be applied	(as listed in Appendix 2)
SM-X930NZAAXNZ	of the Participating Product(s)	towards the Participating	(as iisted iii rippeliaix 2)
SM-X930NZSAXNZ	when Participating Product(s)	Product in the same row,	Accessories 30% off
SM-X930NZAEXNZ	are purchased, during the	when you trade-in an	710003301103 3070 011
SM-X930NZAIXNZ	Promotional Period.	eligible device (see further	of the Participating
SM-X936BZAAXNZ SM-X730NZAAXNZ	romodonari crioa.	information on trade in	Product(s), during the
SM-X730NZSAXNZ		terms and conditions)	Promotional Period.
SM-X730NZAEXNZ		during the Promotional	i i omotional i enou.
SM-X736BZAAXNZ		Period.	
Galaxy Tab S10 Lite	25W Power Adapter	A trade-in boost of \$50	Multi Buy Offer
SM-X400NZAAXNZ	(EP-T2510NBEGAU)	that can be applied	(as listed in Appendix 2)
SM-X400NZRAXNZ	of the Participating Product(s)	towards the Participating	(as listed iii Appelluix 2)
SM-X400NZAEXNZ	when Participating Product(s)	Product in the same row,	Accessories 30% off
SM-X406BZAAXNZ	, •		ACCESSURES SUM UII
SIVI A-TOODZAAAINZ	are purchased, during the	when you trade-in an	of the Dantisin stires
	Promotional Period.	eligible device (see further	of the Participating
		information on trade in	Product(s), during the
		terms and conditions)	Promotional Period.

		during the Promotional Period.	
Galaxy Tab S10 FE, FE+ SM-X520NLBAXNZ SM-X520NZAAXNZ SM-X520NZSAXNZ SM-X520NZAEXNZ SM-X520NZAEXNZ SM-X526BZAAXNZ SM-X620NLBAXNZ SM-X620NZAAXNZ SM-X620NZSAXNZ SM-X620NZSAXNZ SM-X626BZAAXNZ Galaxy A56, A36, A26, A17, A07 Series SM-A566BLITXNZ SM-A566BZATXNZ SM-A566BZATXNZ	45W Power Adapter (EP-T4511NBEGAU) of the Participating Product(s) when Participating Product(s) are purchased, during the Promotional Period. 25W Power Adapter (EP-T2510NBEGAU) of the Participating Product(s) when Participating Product(s) are purchased, during the	A trade-in boost of \$100 that can be applied towards the Participating Product in the same row, when you trade-in an eligible device (see further information on trade in terms and conditions) during the Promotional Period.	Multi Buy Offer (as listed in Appendix 2) Accessories 30% off of the Participating Product(s), during the Promotional Period. Multi Buy Offer (as listed in Appendix 2) Accessories 30% off
SM-A366BLGQXNZ SM-A366BLVQXNZ SM-A366BLVQXNZ SM-A366BZKQXNZ SM-A266BZIDXNZ SM-A266BZKDXNZ SM-A176BZBHXNZ SM-A176BZKHXNZ SM-A075FLVDXNZ SM-A075FZGDXNZ SM-A075FZKDXNZ SM-A175FLBNXNZ SM-A175FLBNXNZ	Promotional Period.		of the Participating Product(s), during the Promotional Period.
Watch Ultra SM-L705FAW1XNZ SM-L705FZA1XNZ SM-L705FZB1XNZ SM-L705FZS1XNZ	Watch strap (ET-SNL70MNEGWW) of the Participating Product(s) when Participating Product(s) are purchased, during the		Multi Buy Offer (as listed in Appendix 2) Accessories 30% off
	Promotional Period.		of the Participating Product(s), during the Promotional Period.
Watch8 Classic SM-L500NZKAXNZ SM-L500NZWAXNZ SM-L505FZKAXNZ SM-L505FZWAXNZ	Watch strap (ET-SNL33LMEGWW) of the Participating Product(s) when Participating Product(s)		Multi Buy Offer (as listed in Appendix 2) Accessories 30% off

	are purchased, during the		of the Participating
	Promotional Period.		Product(s), during the
	r romodonari enod.		Promotional Period.
Watch8 44mm	Watch strap		Multi Buy Offer
SM-L330NDAAXNZ	(ET-SVL32SNEGWW)		(as listed in Appendix 2)
SM-L330NZSAXNZ	of the Participating Product(s)		(as listed iii Appelluix 2)
SM-L335FDAAXNZ	, , ,		Accessories 30% off
	when Participating Product(s)		Accessories 50% off
SM-L335FZSAXNZ	are purchased, during the Promotional Period.		of the Doutisinstins
	Promotional Period.		of the Participating
			Product(s), during the
			Promotional Period.
Watch8 40mm	Watch strap		Multi Buy Offer
SM-L320NDAAXNZ	(ET-SVL32SNEGWW)		(as listed in Appendix 2)
SM-L320NZSAXNZ	of the Participating Product(s)		
SM-L325FDAAXNZ	when Participating Product(s)		Accessories 30% off
SM-L325FZSAXNZ	are purchased, during the		
	Promotional Period.		of the Participating
			Product(s), during the
			Promotional Period.
Digital Appliances		A trade-up of \$150 that can	
CTR164NC01/XSA		be applied towards the	
RB27N4020WW/SA		Participating Product in the	
RB30N4020S8/SA		same row, when you trade-	
RB30N4020B1/SA		up an eligible device (see	
VS20C9542TN/SA		further information on	
		trade in terms and	
		conditions), during the	
		Promotional Period.	
NV7B5755SAS/SA		A trade-up of \$200 that can	
NV7B5755SAK/SA		be applied towards the	
DW60BG750FSLSA		Participating Product in the	
DW60CB750UAPSA		same row, when you trade-	
WA12A8376GV/SA		up an eligible device (see	
WA14A8377GW/SA		further information on	
WW11CG604DLESA		trade in terms and	
WD85T554DBW/SA		conditions) , during the	
DV90DGC4A0AESA		Promotional Period.	
DV91T6440LE/SA			
DV90BB9440GHSA			
DV90BB9440GBSA			
RT31CG542AS9SA			
RB30N4160B1/SA			
RR39M71357F/SA			
RZ32M7000WW/SA			
RZ32M71157F/SA			

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RB43DG6005S9SA			
RB43DG6005B1SA			
RF48A4010B4/SA			
RF44A5202B1/SA			
VS80F28DLP/SA			
VS80F28DAS/SA			
WW12BB944DGHSA		A trade-up of \$300 that can	
WW12BB944DGBSA		be applied towards the	
		Participating Product in the	
		same row, when you trade-	
		up an eligible device (see	
		further information on	
		trade in terms and	
		conditions), during the	
		Promotional Period.	
NV7B6675CAK/SA		A trade-up of \$400 that can	
NV7B6799AAK/SA		be applied towards the	
WW90DG6U94LESA		Participating Product in the	
RS70F65Q5FSA		same row, when you trade-	
RS70F65Q5TSA		up an eligible device (see	
RS70F64K4FSA		further information on	
		trade in terms and	
RS80F64J4FSA			
RS80F64G4FSA		conditions), during the	
RF59A70T0B1/SA		Promotional Period.	
RS90F64D4FSA			
RF59A7670B1/SA			
VS90F40DBG/SA			
DF24CB9900CRSA		A trade-up of \$600 that can	
WF90F19ADSSA		be applied towards the	
WD18DB8995BZSA		Participating Product in the	
DV90F17CDSSA		same row, when you trade-	
RF65DB965322SA		up an eligible device (see	
RF65DG9HC3B1SA		further information on	
		trade in terms and	
		conditions), during the	
		Promotional Period.	
RF71DB9956QDSA		A trade-up of \$1,000 that	
		can be applied towards the	
		Participating Product in the	
		same row, when you trade-	
		up an eligible device (see	
		further information on	
		trade in terms and	
		conditions) , during the	
		Promotional Period.	
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APPENDIX 2 to the Samsung e-Store Promotion Terms and Conditions

Selected Products for Multi Buy Offer	Discount
Accessories for	
Galaxy S25 FE, S25 series, Fold7, Flip7, Tab S11 Series, S10	
Lite, S10FE/FE+,	
Galaxy A56, A36, A26, A17, A07,	
Watch Ultra, Watch8 Classic,	
Watch8 series.	
GP-PWU024WIABA	Multi Buy Offer For Galaxy S25 FE, S25 series,
EP-T6530NBEGAU	Fold7, Flip7, Tab S11 Series, S10 Lite, S10FE/FE+,
EP-T4511NBEGAU	Galaxy A56, A36, A26, A17, A07,
EP-T4511XBEGAU	Watch Ultra, Watch8 Classic, Watch8 series.
EP-T2510NBEGAU	200/ off colored Assessation in Assessation 2
EP-T2510NWEGAU	30% off selected Accessories in Appendix 2
EB-U2510XUEGWW	
EB-P4520XUEGWW	
GP-PWU025WIABW	
GP-PWU025WIBBW	
EP-T1510NBEGAU EI-T5600BWEGWW	
EI-T5600BBEGWW	
EP-P6300TBEGAU	
EP-P5400TBEGAU	
EP-P2400TBEGAU	
GP-PWU025WIABW	
EP-L4020NBEGWW	